Community Pharmacy Cheshire and Wirral

PHARMACY the Heart of our Community

SERVICE SUMMARY

Pharmacy First Minor Ailments

Cheshire East

Summary

The pharmacy team can provide advice and support for the treatment of a minor ailment that a person may have. This includes being able to supply medicines or appliances (medical devices) at NHS expense, without the need for the person to go and get a prescription from their GP first. The pharmacy may just provide advice about what they can do to help with the symptoms, or they may supply medicine to treat the minor ailment, or, where appropriate, refer the person to another healthcare professional.

How to Deliver

- Patient assessment by an accredited pharmacist.
- Provision of advice on the management of the presenting condition.
- Provision of medication *(Nitrofurantoin tabs/caps, Pivmecillinam tabs, Trimethoprim tabs, Nystatin 100 000units/ml, Miconazole 2% cream, Chloramphenicol eye drops, Chloramphenicol ointment, Fusidic acid cream 2%)* from the formulary if patients meet the inclusion and exclusion criteria specified within the relevant Patient Group Direction(s) and supported by advice on its use.
- Referral to another healthcare provider (eg GP) where patients do not meet criteria for inclusion in the scheme and are not willing or able to self-manage their condition.
- Completion of a record of the consultation, which should preferably be entered at the time of the consultation into the Pharmoutcomes within 2 working days of the consultation.

How to Qualify/DoC

Once registered with the Data Management Software, pharmacists must provide a Declaration of Competence (LINK) to provide the Pharmacy First Minor Ailments Service

In addition to the Declaration of Competence, pharmacists providing the service need to read all relevant PGDs and sign the Pharmacist Self Declaration Form in each premises from which they provide the service.

Think Pharmacy Minor Ailments Service : Community Pharmacy Cheshire and Wirral (cpcw.org.uk)

PGD's

Service spec

How/When to Claim

The data management company will facilitate the payment procedure. Payments will be made quarterly; late submissions will only be paid in the quarter to which the consultations relate at the discretion of the commissioner.

Activity for each quarter should be entered for submission by the 5th day of the beginning of the following quarter

Payments will be processed within 28 days of receiving invoices.

Support

NHS Cheshire CCG - Susan Nixon
E: susan.nixon5@nhs.net | T: 07774 332715

PharmOutcomes – Alison Williams
E: alison@cpcw.org.uk | T: 07828 832782

LPC Pharmacy Services Manager – Suzanne Austin
E: suzanne@cpcw.org.uk | 07523 056987

LPC Engagement Officer – Sara Davies
E: sara@cpcw.org.uk | T: 07544 873687