



Turning Point
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27 January 2015

Dear Sir/Madam,

You will be aware that community drug and alcohol services, now under the aegis of Public Health England and commissioned through Local Authorities, are subject to time limited contracts that are put out to tender every few years. As a result of such an exercise, your local community drug and alcohol services, formerly contracted to CWP NHS Trust, has recently been awarded to Turning Point which will take over responsibility for the service on February 1st. The purpose of this letter is to give you some background to the organisation, and to what you might expect after February.

Turning Point is one of the UK's largest and longest established Health and Social Care organisations. It is "not for profit" so all revenue remains in the organisation (as opposed to paying dividends to shareholders) and is invested in delivering patient services. Turning Point has many thousands of patients under its care across England and Wales, and has services in mental health, learning difficulties, primary care as well as substance misuse. With regard to substance misuse it runs very large integrated drug and alcohol services in East Kent, Somerset, Gloucestershire, Wiltshire, some London boroughs, and many other areas across the country. It employs a large number of staff both clinical (including a number of consultants, clinical psychologists, GPwSIs, nurses, pharmacists, etc.) and non-clinical, and the overall clinical governance is led by Dr Gordon R. Morse FRCGP, Medical Director, and his senior clinical team.

We are currently in the process of agreeing contracts between Turning Point and your pharmacies and hopefully they will be with you in the next few days. In the knowledge that there is likely to be a gap between your current contract with Cheshire West and Chester Council ending and one with Turning Point beginning we are writing to ask that you continue to deliver the services you currently deliver under the same contractual terms as previously, with Turning Point making the payments. We will be continuing to use the Webstar platform so there should be no disruption to your current arrangements.

Once we move beyond our initial mobilisation period we will be hosting a series of stakeholder events and we will ensure that at least one of these events is tailored towards pharmacies so we can ensure we continue to work effectively in partnership with one another.

Services will continue to be delivered from existing hubs in Chester, Northwich and Ellesmere Port and you will be able contact any of the services using the number 0300 123 5679. Referrals can be made by simply phoning this number and providing basic details. We will then arrange a suitable appointment time and place for the referred patient. We look forward to the challenge but most of all we look forward to giving our very best efforts to be as effective as possible in supporting those affected by drugs and alcohol.

Should you wish to discuss this further please contact Jason Carr, Implementation Manager on 07814454124.

Yours faithfully

Jason Carr
Turning Point Implementation Manager
Cheshire West and Chester



INVESTOR IN PEOPLE